

Eighteen months since Grenfell tragedy

Last Friday (**14 December**) marked 18 months since the Grenfell Tower tragedy with the community gathering outside Kensington Town Hall to embark on the monthly silent walk.

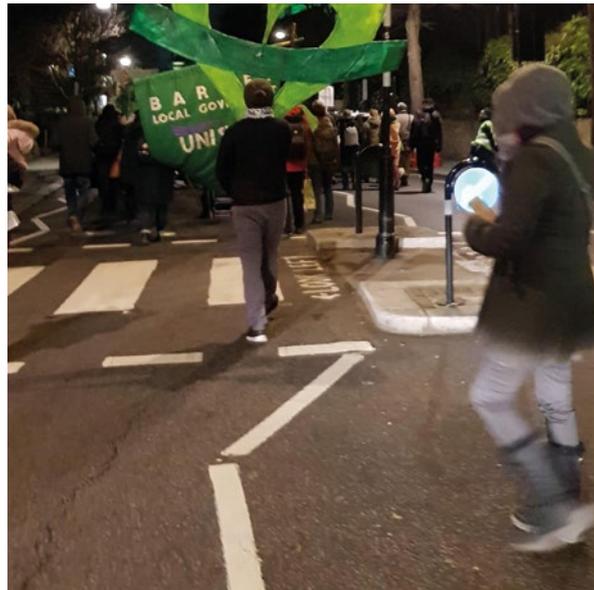
The walk made its way up Kensington Church Street, through Notting Hill Gate and north along Portobello Road before making its final approach towards Grenfell Tower. The walk ended at the Memorial Wall at the base of the Tower, where the latest mosaic petal, assembled by North Kensington Firefighters, had been added to the Grenfell Community Memorial Mosaic.

Each month, a different community group has worked on the latest mosaic petal to add to the mural, with this month's chosen word, "courage", marking the half-way point in the project.

At the base of the Tower, which was illuminated entirely in green, a memorial event went on into the evening, featuring speeches and poetry from Grenfell United and the community.

The top banner of the Tower will continue to be illuminated green every evening from dusk until **11pm**.

The next Silent Walk will take place on **Monday 14 January**, following its usual route.



NHS services over the Christmas period

If you need to get in contact with NHS services over the holidays, here's some information you might want to have on hand.

- If you've been affected by Grenfell and want to talk to someone about how you're feeling, the Grenfell NHS Outreach team is open every day, including Christmas and New Year, from **9am to 8pm**, and at night from **10pm to 7am**. Call them on **020 8962 4393**.
- If you or a loved one needs urgent emotional wellbeing or mental health support, please contact the Grenfell Wellbeing Service single point of contact on **0800 0234 650**, it's open 24 hours (including Christmas Day, Boxing Day and New Year's Day)
- Your GP receptionist can also book an evening or weekend appointment for you at **Violet Melchett Clinic Integrated Care Centre, 30 Flood Walk, SW3 5RR** or **St Charles Centre for Health and Wellbeing, Integrated Care Centre, Exmoor Street, W10 6DZ**.
- If you need to see a GP or nurse when your practice is closed, please dial 111.
- If it's an emergency please call 999.

Kensington and Chelsea Citizens Advice Bureau

The Kensington and Chelsea Citizens Advice Bureau provides free, confidential and impartial advice on debt matters to people who live, work, or study in Kensington & Chelsea. Visit their website for more information and to find your

nearest location, www.kensingtonandchelseacab.org.uk

Opening times during the festive period:

Closed on **Monday 24 December**, reopening on **Wednesday 2 January** at **10am**.

There will be no Grenfell Support newsletter next week. The next edition will be available from **Friday 4 January**.

Support services on offer

Grenfell Enquiries

A one-stop-shop for support, advice and guidance around Grenfell. For more information visit grenfellsupport.org.uk/grenfell-enquiries or call **020 7745 6414**.

Cruse Bereavement Care

Call the Freephone helpline on **0808 808 1677** or email helpline@cruse.org.uk. The helpline is open **Monday to Friday** from **9.30am to 5pm**. Extended hours Tuesday, Wednesday and Thursday evenings until **8pm**.

Replacement UK passports, visas or immigration queries

Call the Home Office advice line on **0300 303 2832**. The line is open 24 hours.

Air quality and smoke exposure

If you have concerns about any symptoms, see your GP and mention Grenfell. They will be able to direct you appropriately.

Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

Victim support

Call **0808 1689 111** for practical and emotional support, or visit victimsupport.org.uk. The line is open 24 hours a day.

You can also get emotional and practical support at **The Curve Community Centre**. Call **020 7221 9836**.

The **Grenfell Health & Wellbeing Service** is a free and confidential NHS service for those affected by Grenfell. Self refer at: grenfellwellbeing.com. If you need urgent help, contact your GP or visit your local A&E. In an emergency, always call 999.



Upcoming meetings -

Residents welcome to attend.

Leadership Team meeting – Wednesday 9 January, 6.30pm, Kensington Town Hall

Full Council – Wednesday 23 January, 6.30pm, Kensington Town Hall

Grenfell Recovery Scrutiny Committee – Wednesday 6 February, 6.30pm Kensington Town Hall

Overnight emotional support

The NHS Outreach Team is providing a targeted clinical service for those who feel that they require overnight support; this includes a dedicated phone-based mental health service throughout the night, with home visits for those who require it.

If you need to talk, anyone can call the night service on **020 8962 4393**, between **10pm** and **7am** seven days a week.

Grenfell Tower and Grenfell Walk rehousing progress update



These are the figures for **17 December 2018**



Royal Mail services for the Grenfell community

Over the festive period there will be some changes to the way that residents collect their redirected mail from The Curve.

Between **Wednesday 19 December** and **Wednesday 2 January**, mail will instead be held for collection at **Unit 20-23, West London Delivery Office, 7 Premier Park Road, NW10 7NZ**.

The opening hours are **Monday to Friday, 10am to 2pm**.

You will not be able to collect post on Christmas Day, Boxing Day or New Year's Day.

Normal Royal Mail service will return to The Curve on **Wednesday 2 January**.



Baseline opening times over Christmas and New Year

The offices at **Baseline Studios (Whitchurch Rd, W11 4AT)** will be closed Christmas Day, Boxing Day and New Year's Day due to the bank holidays. The office will remain open until **3pm** on Christmas Eve with normal opening hours operating on all other days. There should be minimal disruption to your service as on call and out of hours services will be available. If you have an emergency and you are not able to reach a member of the Lancaster West Neighbourhood Team, please call **0800 137 111**.

