



25 January 2018

I am writing to let you know that the Council has decided to extend the waiver on rent, service charges and Council Tax for tenants and leaseholders of Barandon, Hurstway and Testerton Walks, Bramley House, Treadgold House and Verity Close for a further week until Sunday 4 February.

This means that you will begin paying rent, service charges and Council Tax from **Monday 5 February 2018**.

Rent and service charges

Following feedback and concerns raised by some residents about services on Lancaster West, we are looking again at the level of rent and service charges for affected residents living on the estate.

We will let you know early next week what you will need to pay from Monday 5 February. I understand that residents need certainty over these charges as soon as possible but we are determined to listen to the feedback we have received.

You will receive a rent and/or service charges statement next week. There will be no changes to the way you pay your rent and service charges and we will include a reminder of all the ways you can pay in our letter next week.

Council Tax

All residents of the Walkways, Bramley House, Treadgold House and Verity Close will pay Council Tax at their home address from Monday 5 February. If you were in receipt of a Council Tax reduction before the Grenfell tragedy, this will be reinstated from Monday 5 February. The Council's Benefits Team will send a notification letter to your address on the Walkways, Bramley House, Treadgold House or Verity Close in due course.

If you need a copy of this letter sent to a different address or have a query about your Council Tax status, please contact the Benefits Team on 020 7361 3006 or at benefits@rbkc.gov.uk.

Housing Benefit

If you were in receipt of Housing Benefit before the fire, your Housing Benefit will be reinstated from Monday 5 February. The Benefits Team will write to you at your home address with more information.

If you need a copy of this letter sent to a different address or have a query about your Housing Benefit status, please contact the Council's Benefits Team on 020 7361 3006 or at benefits@rbkc.gov.uk.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'D. Goldring', written in a cursive style.

Doug Goldring
Director of Housing Management

English

Information from this document can be made available in alternative formats and in different languages. If you require further assistance please use the contact details below.

Arabic

يمكن توفير المعلومات التي وردت في هذا المستند بصيغ بديلة ولغات أخرى. إذا كنت في حاجة إلى مزيد من المساعدة، الرجاء استخدام بيانات الاتصال الواردة أدناه.

Farsi

اطلاعات حاوی در این مدارک به صورتهای دیگر و به زبانهای مختلف در دسترس می باشد. در صورت نیاز به کمک بیشتر لطفاً از جزئیات تماس ذکر شده در ذیل استفاده کنید.

French

Les informations présentées dans ce document peuvent vous être fournies dans d'autres formats et d'autres langues. Si vous avez besoin d'une aide complémentaire, veuillez utiliser les coordonnées ci-dessous.

Portuguese

A informação presente neste documento pode ser disponibilizada em formatos alternativos e em línguas diferentes. Se desejar mais assistência, use por favor os contactos fornecidos abaixo.

Somali

Macluumaadka dokumentigan waxaa lagu heli karaa qaabab kale iyo luuqado kala duwan. Haddii aad u baahan tahay caawinaad intaas dhaafsiisan fadlan isticmaal xiriirka faahfaahinta hoose.

Spanish

La información en este documento puede facilitarse en formatos alternativos y en diferentes idiomas. Si necesita más ayuda por favor utilice la siguiente información de contacto.

Grenfell Enquiries Team
Call 020 7361 3034