

## Council proposes changes to Wider Grenfell Rehousing Policy following resident feedback

Proposals to extend priority status for rehousing to two additional housing blocks – Treadgold and Bramley House – are set to be agreed by Councillors next week (**6 February 2018**).

We are also proposing to allow residents who are eligible under the policy to combine their 900 points with additional points for health needs and/or overcrowding.

These proposals come after the Council received around 100 responses to its recent consultation on the draft Walkways Rehousing Policy which originally only looked at how Walkways households (Barandon Walk, Hurstway Walk and Testerton Walk) would be rehoused.

After listening to resident feedback, the Council is proposing some important changes to the final rehousing policy in recognition of how these households have been impacted by the tragedy.

### The new Wider Grenfell Rehousing Policy, if agreed, would:

- Award priority status for rehousing to tenants who were living in the Walkways and Bramley and Treadgold House prior to the Grenfell tragedy
- Offer tenants of those households 900 points on the housing register once they have moved out of a hotel. After listening to residents these points could be combined with other points to take into consideration health needs (900 points) and overcrowding (200 points)
- Ensure there is no time restriction placed on making an application to receive priority status
- Provide all tenants with up to two suitable offers of housing. Tenants who refuse two suitable offers of housing will now retain their 900 points instead of having them reduced to 100 points. They will however have their priority date for rehousing amended to the date of the last suitable offer. This means that other tenants with the same number of points without offers will be prioritised above them.



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A copy of the report, which will be discussed by Councillors can be found here: [goo.gl/cEm7UD](http://goo.gl/cEm7UD)

For regular updates please follow us

 [@grenfellsupport](https://twitter.com/grenfellsupport)

 [facebook.com/grenfellsupport](https://facebook.com/grenfellsupport)

 [www.grenfellresponse.org.uk](http://www.grenfellresponse.org.uk)

The newsletter is also available in Arabic and Farsi languages.

## Residents have their say on Lancaster West Estate

Residents of the Lancaster West Estate got together to have their say on the future of the Estate at the 'Lancaster West Ideas Day'.

The event was co-organised by the Lancaster West Residents' Association and took place at Kensington Leisure Centre on **Saturday 27 January**. There was a good attendance on the day with hundreds of residents coming to meet top architects and discuss what improvements they would like to see around the Estate.

The multi-million pound refurbishment of the Estate will initially focus on some urgent priorities, like improving rubbish disposal facilities across the Estate, while a larger plan is developed. The architects will now discuss ideas from the day in a series of smaller meetings throughout February and create proposals for the different blocks.

There will then be another meeting in March where residents can hear the details of these proposals. We would like to thank everyone who gave up their time to contribute to the day, particularly the students of the Kensington Aldridge Academy choir who provided a musical recital. If you would like to find out more, please visit: [www.lancwestrefurb.com](http://www.lancwestrefurb.com)



## Run4Grenfell

Nine firefighters from Red Watch at the North Kensington fire station will be running the 2018 Virgin London Marathon to help raise money for 'Kids on the Green'. This group was set up in the aftermath of Grenfell to provide free counselling to the children who survived, or were affected by the tragedy. It also provides free entertainment such as discos, dance classes, art therapy and parties.

Firefighter Tom Abell said:

"We are running the 2018 London Marathon with the aim of raising £50,000 for "Kids on the Green." In the weeks and months since the fire we have grieved with, and stood in solidarity with the survivors and community of Grenfell. Now, in 2018, we would like to help heal and re-build. Everyone at North Kensington Fire Station would love the children of our community to grow up with their lives defined by happy times and achievements, not by a tragedy."

If you would like to sponsor the team for the London Marathon you can find more information here: [justgiving.com/crowdfunding/Run4GrenfellG27](http://justgiving.com/crowdfunding/Run4GrenfellG27)

## Care for Grenfell

The Care for Grenfell team helps anyone who has been affected by the Grenfell tragedy and offers a single point of access to all Council services and support.

The team works to resolve and direct enquiries to the most appropriate people and ensure residents and their families are provided with the care and support they need.

Call: **020 7745 6414**

Email: [careforgrenfell@rbkc.gov.uk](mailto:careforgrenfell@rbkc.gov.uk)

Through Care for Grenfell the Council is providing long-term support for people from the tower, surrounding area and the wider community.

This phone line is open from 8am to 8pm and also provides an out-of-hours service which can be reached on the same number.

## Overnight NHS support

Come and have a chat and a cup of tea with Hestia, Central and North West London NHS Foundation Trust, and the Drug and Alcohol Service. They are based overnight at the **Notting Hill Methodist Church, Lancaster Road**, from **10pm to 8am** to help and listen to those who need it.

As always, the NHS helpline is available all day, every day, on **0800 0234 650** or at [cnw-tr.spa@nhs.net](mailto:cnw-tr.spa@nhs.net)

## Proposal for rent and service charge compensation

The Council is proposing to offer compensation to residents of the Walkways, Bramley and Treadgold House and Verity Close to reflect the continued disruption to services that they are facing.

These residents will begin paying rent and service charge from **Monday 5 February** but we are proposing a compensation

payment in recognition of the loss of services.

Councillors will make a decision on the compensation package next week and we will be writing to all tenants and leaseholders with more details about the proposals, including confirmation of what residents will need to pay and how to pay it.

## RBKC's Half-Term activities

Half-Term runs from **Monday 12 to Friday 16 February**. We've put together a brochure highlighting a range of fun half-term activities across the borough for children, young people and families.

The February Half-Term activities brochure provides information on the activities available. It is available on the Grenfell Support website: [grenfellsupport.org.uk](http://grenfellsupport.org.uk) and will be delivered to local schools and community centres.

## Activities and events at The Curve Community Centre

**NOTICE:** The next interim Board of Governors meeting will take place at The Curve Community Centre, Bard Road, on **Tuesday, 6 February from 5pm to 6.30pm**. This is a closed meeting for Governors. The minutes will be available on our website and within two days of the meeting.

Next week at The Curve Community Centre:

### Sunday 4 February

- Lancaster West Residents' Association cooking afternoon – 2pm to 5pm – everyone welcome

### Monday 5 February

- Introduction to becoming a teaching assistant – 10am to 1pm – nine-week course – please book as places are limited
- More learning & play – 12pm to 3pm – please book as places are limited
- Homework Club – 5pm to 7pm – 11 to 16 year olds

Come along with your homework, and an experienced tutor will be on hand to support you.

### Tuesday 6 February

- Money management – 12pm to 2pm
- Sewing Club – sew, stitch and knit – 10am to 4pm
- English as a Second Language (ESOL) – 9.30am to 12pm and 12.30pm to 2.30pm

- How to manage stress – 2pm to 4pm – (session three of three)
- Family first aid – 1pm to 3pm
- Children's yoga – 2pm to 4pm – 5 to 12 years' old

Come and join in for a healthy, relaxing fun activity, which is open to girls and boys.

### Wednesday 7 February

- World Coffee Morning – 10am to 12pm
- Print making with heather bags, cushions and more – 10am to 1pm
- Baby massage with Semira – 11am to 12pm – please book as places are limited
- Introduction to volunteering – 1pm to 3pm – please book as places are limited
- Book your children's healthy snack time after school – 4pm to 4.45pm (Maximum 12 children)



- Homework Club – 5pm to 7pm – 5 to 11 year olds

Come along with your homework, and an experienced tutor will be on hand to support you.

- Wellbeing advice and support on drug and alcohol awareness – 1pm to 5pm

### Thursday 8 February

- Helping children deal with loss – 10.30am to 12.30pm
- Baby massage in the crèche – 11am to 12pm – please book in advance
- 5 to thrive parenting workshop with Asha – 1pm to 3pm
- Chair yoga (drop in) – 2pm to 3pm
- Book your children's healthy snack time after school – 4pm to 4.45pm (Maximum 12 children)
- Therapeutic arts – 5pm to 6.30pm – 5 to 11 year olds (Maximum 12 children, please book in advance)
- MEND family activity – 4pm to 4.45pm

The Curve Community Centre opening hours are **10am to 8pm Monday to Friday and 11am to 6pm on weekends.**

Some sessions need to be booked in advance to secure your place, so email [thecurve@rbkc.gov.uk](mailto:thecurve@rbkc.gov.uk) and they will confirm your reservation by return.



For a full list of events visit

[grenfellsupport.org.uk/thecurve/events](http://grenfellsupport.org.uk/thecurve/events)

## Support services on offer

Anyone who would like to speak to the police in relation to the investigation into the fire is asked to contact the Met Police on **0800 032 4539**.

## Important Contacts

### Bereavement support

Call the Freephone helpline on **0808 808 1677** or email [helpline@cruse.org.uk](mailto:helpline@cruse.org.uk). The line is open 24 hours a day.

### Replacement UK passports, visas or immigration queries

Call our advice line on **0300 303 2832**. The line is open 24 hours.

### Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

### Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

### Victim support

Call **0808 1689 111** for practical and emotional support, or visit [victimsupport.org.uk](http://victimsupport.org.uk). The line is open 24 hours a day.

**The Grenfell Muslim Response Unit** also offers additional support. Find out more by emailing [info@gmru.co.uk](mailto:info@gmru.co.uk)

You can also get physical and mental support at **The Curve Community Centre**. Find out more by calling **07712 231 133**.

# Housing update

## Grenfell Tower and Grenfell Walk



We have committed £235 million to finding new homes for residents and have now secured 307 properties for families. We invite households to choose which properties they want to view from all those available on our Home Connections website. Households currently living in temporary accommodation provided by the Council or our partners, also have the option to make these properties their permanent home if they wish. For those households living in hotels and who wish to move into a temporary home, we will help to find private rented accommodation. We will help with furniture, bedding, crockery and cutlery, white goods and utilities.



Total number of households



Households in emergency accommodation



Households moved into accommodation

Temporary 60  
Permanent 56



Accommodation offers accepted

Temporary 5  
Permanent 49

These numbers are accurate as of **1 February 2018**



## New drug and alcohol support for residents

Free and confidential drug and alcohol support has been put in place for anyone in the borough that has been affected by the Grenfell tragedy. It includes a telephone line and a drop in service based at **Acorn Hall, 1 East Row, W10 5AW**.

If you want to talk to someone, you can receive specialist care by ringing one of our support

workers on **07850 773696** or email [northken@DAWSLondon.org](mailto:northken@DAWSLondon.org).

The telephone service is open from 9am to 8pm from Monday to Friday.

The walk-in service at Acorn Hall is available seven days a week, with extended hours on Monday and Wednesday evenings:

**Monday and Wednesday: 9.30am to 8pm**

**Tuesday, Thursday and Friday: 9.30am to 5pm**

**Saturday and Sunday: 2pm to 5pm**

## How can we improve Grenfell Support newsletter?

The newsletter has taken on board feedback from residents to improve content and design.

If you have any ideas for articles for this newsletter, email us on [CommsTeam@rbkc.gov.uk](mailto:CommsTeam@rbkc.gov.uk)

You can now subscribe to receive this newsletter via email, use this link to sign up [grenfellsupport.org.uk/newsletters](http://grenfellsupport.org.uk/newsletters)