

Dear Resident,

As you may know, the Board of the Kensington and Chelsea Tenant Management Organisation (KCTMO) have unanimously agreed to hand back management of housing to Kensington and Chelsea Council.

This means the council will be taking over repairs, looking after your estates and running the day to day services.

We want to be very clear, this is only an interim measure – the council is not taking over for good. The council will run services and improve services while you, the residents, decide how you want your homes managed in the future. We know this is the most important aspect for you – and we want to work with communities to begin a true and meaningful consultation with you.

At the same time, we are already making progress on an urgent and thorough review of all the KCTMO's operations including health and safety, finance, repairs and estate management services. We have been prioritising this since the new leadership of the council took over, and we believe it is essential following the tragedy of the Grenfell fire. We will continue to share the results of this as we find them and make improvements and changes wherever needed.

It is important to say that while the KCTMO will no longer be involved in managing your homes, it will continue to exist as a legal entity so that leaders can be called to the public inquiry and held to account in any criminal or civil legal proceedings that may take place in the future. This is not a way for the KCTMO to avoid accountability.

We will continue to provide updates throughout the next few weeks and months as we make significant changes to the future of housing in the borough.

Very best wishes

Cllr Kim Taylor-Smith
Deputy leader of Kensington and Chelsea Council

Doug Goldring
Director of Housing Management