

Grenfell Support News

Housing management to transfer to Council



The Board of the Kensington and Chelsea Tenant Management Organisation (KCTMO) have agreed to hand back management of housing to Kensington and Chelsea Council. This means the Council will be taking over repairs, looking after Kensington and Chelsea's estate and running the day-to-day services.

This is only a temporary measure – the Council is not taking over for good. It will run services and aim to continue to improve services while you, the residents across the borough, decide how you want your homes managed in the future. We know this is the most important aspect for you – and we want to work with communities to begin a true and meaningful consultation process with you on how Kensington and Chelsea's housing is run.

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For regular updates please follow us

 [@grenfellsupport](https://twitter.com/grenfellsupport)

 facebook.com/grenfellsupport

 www.grenfellresponse.org.uk

The newsletter is also available in Arabic and Farsi languages.

Consultation on draft Walkways Rehousing Policy update

The Council has received around 100 responses to its recent consultation on the draft Walkways Rehousing Policy.

The consultation closed on Friday 5 January and the Council would like to thank all residents who took part for contributing their views.

Feedback from the consultation will be presented at the Grenfell Recovery Scrutiny Committee (GRSC) meeting on Thursday 18 January. The meeting will be held at Notting Hill Methodist Church, 240 Lancaster Road at 6.30pm. All residents are welcome to attend.

The feedback will also be available online at www.rbkc.gov.uk/walkwaysconsult

Reminder about rent and service charges from 29 January

If you are a resident of the Walkways (Barandon, Hurstway or Testerton Walk) or of Bramley House, Treadgold House and Verity Close, you will begin to pay rent and service charges again from Monday 29 January 2018. You will need to pay rent (if you are a tenant) and service charges (if you are a tenant or a leaseholder) whether you are living in your home on the estate or in emergency or temporary accommodation. The Council will be writing to you with further information.



Care for Grenfell

The Care for Grenfell team has been set up for anyone who has been affected by the Grenfell tragedy and offers a single point of access to all Council services and support.

The team works to resolve and direct enquiries to the most appropriate people and ensure residents and their families are provided with the care and support they need.

Through Care for Grenfell the Council is providing long-term support for people from the tower, surrounding area and the wider community.

This phone line is open from 8am to 8pm and also provides an out-of-hours service which can be reached on the same number.

Call: **020 7745 6414**

Email: careforgrenfell@rbkc.gov.uk

A-Z of Services is now online

Kensington and Chelsea Council has released a guide to the support and counselling services available to people affected by the Grenfell tragedy.

The document can be found here www.grenfellresponse.org.uk/assistance-centres

For further information and other support services please contact Care for Grenfell on **020 7745 6414** or careforgrenfell@rbkc.gov.uk



New NHS Grenfell App

The NHS has produced an app for those affected by the fire.

The app, called '**North Kensington Health response**'

contains all of the information published on the response website in a format that's easy to access on the go or when you want to find health information quickly.

To download the app, search for North Kensington NHS Response in the Apple and Google play stores. If you have any feedback on the app, email grenfell.response@nhs.net



NHS booklet: translations and easy-read version now available

The NHS booklet 'North Kensington health response: How the NHS can help following the Grenfell Tower fire' is now available in a number of languages and in 'easy-read' format. These can be found at: www.grenfell.nhs.uk/publications. If you require the leaflet in any other languages send the details to grenfell.response@nhs.net.

The booklet is produced by the North Kensington health response team.

Housing information service at The Curve

The housing service at The Curve Community Centre will be reduced to two drop-in sessions from **January 2018**.

The drop-in sessions will be on a weekly basis on:

Tuesday: 2pm to 4pm

Thursday: 5pm to 7pm

If you wish to make an appointment for either drop-in session you can call **07803 442202** or **07803 442186**.

The new housing service arrangements have now begun.

Activities and events at The Curve Community Centre

Our opening hours are 10am to 8pm Monday to Friday and 11am to 6pm on weekends.

Some of our events need to be booked in advance, so please check activity details and if you'd like to participate, email us at thecurve@rbkc.gov.uk and we will confirm your place by return.

Sing to Live, Live to Sing at The Curve 19 and 26 January, 6pm to 7.30pm

Ever thought about joining a choir? Never sung in a group but want to try? Join a free, fun and open-level singing group at The Curve.

Singing in a group is great for breathing, relaxation and fun and has proven physical and mental health benefits.

These taster sessions are open to young and old alike! Children and families welcome.

Martin Luther King Jr Day – Monday 15 January – 12pm to 6pm

A celebration of his life and work with snacks provided.

Homework Club for children of all ages.

11 to 16 years' old –
every Monday – 5pm to 6:30pm.

5 to 11 years' old –
every Wednesday – 5pm to 6:30pm.

Come along with your homework, and an experienced tutor will be on hand to support you and make it fun.

Our coffee mornings are back every Wednesday from 10am to 12pm



We will be hosting coffee evenings every other Thursday and the next one is on 25 January.



Children's Yoga 5 to 12 years' old – every Tuesday – 5pm to 6:30pm

Come and join in for a healthy, relaxing fun activity, which is open to girls and boys.

Dry January: Alcohol awareness, Advice & Information – 2pm to 4pm – Wednesday 17 January 2018

Therapeutic Arts – 5 to 11 years' old – every Thursday – 5pm to 6:30pm

Art workshops with different arts projects each week to stimulate your creative senses. Limited spaces, booking required.

Sewing Club every Tuesday from 10am to 4pm

in partnership with Intergenerate



For a full list of events visit www.grenfellresponse.org.uk/events

Support services on offer

Anyone who would like to speak to the police in relation to the investigation into the fire is asked to contact the Met Police on **0800 032 4539**.

Important Contacts

Bereavement support

Call the Freephone helpline on **0808 808 1677** or email helpline@cruse.org.uk. The line is open 24 hours a day.

Replacement UK passports, visas or immigration queries

Call our advice line on **0300 303 2832**. The line is open 24 hours.

Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

Victim support

Call **0808 1689 111** for practical and emotional support, or visit victimsupport.org.uk. The line is open 24 hours a day.

The Grenfell Muslim Response Unit also offers additional support. Find out more by emailing info@gmru.co.uk

You can also get physical and mental support at the Grenfell Assistance Centre. Find out more by calling **07712 231 133**.

Housing update

Finding housing solutions that work for everyone directly affected by the Grenfell tragedy remains our absolute priority and we are working hard to achieve this, while making sure we work at the pace that each family or household feels comfortable with.

So far:

- Total number of households – **208**
- Households moved into accommodation – **108**, of which **55** are in temporary accommodation and **53** are in permanent accommodation
- Households in emergency accommodation – **100**
- Accommodation offers accepted – **42**, of which **36** are permanent and **6** are temporary
- These numbers are accurate as of **12 January 2018**



Register to vote

Every Thursday until the Local Elections in May 2018, there will be a member from the Electoral Services team based at The Curve Community Centre from 12pm to 7pm. New electors can also register online at www.gov.uk/register-to-vote. It takes around five minutes and you will need your date of birth and National Insurance number (if you don't have one you will be asked to provide documentary evidence to prove your identity).

If you have any questions or would like more information email elect@rbkc.gov.uk.

How can we improve Grenfell Support newsletter?

The new-look newsletter has taken on board feedback from residents to improve content and design. If you have any feedback about what you would like the newsletter to feature, you can give us your feedback on twitter or Facebook. Search for **@GrenfellSupport**

Alternatively, you can email us on CommsTeam@rbkc.gov.uk