

Grenfell Support News

A great Christmas at The Curve



We would like to wish a happy new year to all residents. After our wonderful Christmas day event which was attended by 280 residents, together with a Boxing Day and New Year's Day lunch, we would like to remind you that The Curve is open to everyone and has a range of services available to you including:

- Housing
- Royal Mail
- Care and support
- The Home Office (for passports and immigration advice)

Home Office staff will be available to speak to the local community on a weekly basis, every **Thursday 2pm to 6pm**, on a drop-in basis, or you can book an appointment.

Customers who wish to book an appointment, can speak to a Home Office member of staff. If you have a query on days when the Home Office are not present, you can call the Home Office Grenfell team on **020 8196 4531**.

- NHS outreach and therapy services
- Confidential and quiet bookable meeting rooms
- Citizens Advice Bureau
- The Grenfell Muslim Response Unit
- A crèche facility
- A communal area for socialising with other members of the community
- Family and group activities/events and training
- Coffee mornings & evenings

See inside for events coming up at The Curve in January 2018. We hope to see you soon!

Opening Hours: **Mon-Fri (10am to 8pm), Sat-Sun (11am to 6pm)**

Address: **The Curve, 10 Bard Road, North Kensington, London, W10 6TP**

Call: **020 7221 9836**

Email: **thecurve@rbkc.gov.uk**

IN THIS EDITION

- 1 A great Christmas at The Curve**
- 2 Air Quality Update**
- 2 Care for Grenfell**
- 2 Free community BBQ**
- 2 A-Z Services is now online**
- 3 Royal Mail Outreach Service at The Curve**
- 3 Housing information at The Curve Community Centre**
- 3 Activities and events at The Curve Community Centre**
- 4 Support Services on offer**
- 4 Housing update**
- 4 Home Office immigration scheme**
- 4 How can we improve the Grenfell Support newsletter?**

This is the fourth edition of the Grenfell Support Newsletter.

The newsletter is also available in Arabic and Farsi languages. For regular updates please follow us on twitter **@grenfellsupport** and on Facebook at **facebook.com/grenfellsupport** or visit **www.grenfellresponse.org.uk**

Air quality update

Public Health England has moved to reassure residents living close to Grenfell Tower about concerns over dangerous chemicals that were produced from the fire.

At a recent public meeting, when a question was asked about cyanide and its potential adverse effects on residents, Dr Deborah Turbitt, deputy director for health protection, at Public Health England, said: "Any chemicals produced when the Grenfell Tower fire was burning will not be present now. Smoke from any fire is toxic and can contain chemicals such as carbon monoxide and hydrogen cyanide but please be reassured that residents are not at risk from ongoing cyanide exposure."

Further public health advice is available at: www.gov.uk/government/news/public-health-advice-following-the-grenfell-tower-fire



Care for Grenfell

The Care for Grenfell team has been set up for anyone who has been affected by the Grenfell tragedy and offers a single point of access to all Council services and support.

The team works to resolve and direct enquiries to the most appropriate people and ensure residents and their families are provided with the care and support they need.

Call: **020 7745 6414**

Email: careforgrenfell@rbkc.gov.uk

Through Care for Grenfell the Council is providing long-term support for people from the tower, surrounding area and the wider community.

This line is open from 8am to 8pm and also provides an out-of-hours service which can be reached on the same number.

Free community BBQ

Adults and families

Free Community BBQ Sunday 7 January 2pm to 5pm

The Dalgarno Trust, 1 Webb Close, W10 5QB

Call **020 8969 6300** to book a place. www.dalgarnotrust.org.uk

A-Z Services is now online

Kensington and Chelsea Council has released a guide to the support and counselling services available to people affected by the Grenfell tragedy.

The document can be found here www.grenfellresponse.org.uk/assistance-centres

For further information and other support services please contact Care for Grenfell on **020 7745 6414** or careforgrenfell@rbkc.gov.uk



Royal Mail Outreach Service at The Curve

The Royal Mail Outreach Service has now changed its hours of operation at The Curve Community Centre. With effect from Monday 8 January the service will be moving to 10am to 4pm Monday to Friday while Royal Mail will remain committed to having a service offering at The Curve for the foreseeable future. Whilst they will always look to tailor the service in line with resident demand, their staff will continue to be there to support residents wishing to use the service.

Activities and events at The Curve Community Centre

Our opening hours are 10am to 8pm Monday to Friday and 11am to 6pm on weekends.

Sing to Live, Live to Sing at The Curve 19 and 26 January, 6pm to 7.30pm

Ever thought about joining a choir? Never sung in a group but want to try? Join a free, fun and open-level singing group at The Curve.

Singing in a group is great for breathing, relaxation and fun and has proven physical and mental health benefits.

These taster sessions are open to young and old alike! Children and families welcome.

Kids Disco at The Curve 2pm to 5pm Sunday 7 January 2018.

Karaoke with singing, party games, sweets, prizes, popcorn, candyfloss machine!

Just a few hours in the afternoon for the kids to have a sing and a dance and wear their party clothes!

Parents, bring your children and stay at the Curve while the party takes place!

Everyone welcome!



For a full list of events visit www.grenfellresponse.org.uk/events

Housing information service at The Curve

The housing service at The Curve Community Centre will be reduced to two drop-in sessions from **January 2018**.

The drop-in sessions will be on a weekly basis on:

Tuesday: 2pm to 4pm

Thursday: 5pm to 7pm

If you wish to make an appointment for either drop-in session you can call **07803 442202** or **07803 442186**.

The new housing service arrangements have now begun.

Our coffee mornings are back every Wednesday from 10am to 12pm and we will also host coffee evenings every other Thursday starting on 11 January from 5.30pm to 7.30pm

Coffee Morning on 10 January: 10am to 12pm

Jessie from Homestart will come and talk about the work of Homestart, and how they support families and parents by matching you with an experienced volunteer.

Fabiola from the Council's Apprenticeships team will come and talk about a wide range of apprenticeship opportunities in the borough. This is relevant for parents, grandparents and those interested in gaining further skills.



Support Services on offer

Anyone who would like to speak to the police in relation to the investigation into the fire is asked to contact the Met Police on **0800 032 4539**.

Important Contacts

Bereavement support

Call the Freephone helpline on **0808 808 1677** or email helpline@cruse.org.uk. The line is open 24 hours a day.

Replacement UK passports, visas or immigration queries

Call our advice line on **0300 303 2832**. The line is open 24 hours.

Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

Victim support

Call **0808 1689 111** for practical and emotional support, or visit victimsupport.org.uk. The line is open 24 hours a day.

The Grenfell Muslim Response Unit also offers additional support. Find out more by emailing info@gmru.co.uk

You can also get physical and mental support at the Grenfell Assistance Centre. Find out more by calling **07712 231 133**.

Housing update

Finding housing solutions that work for everyone directly affected by the Grenfell tragedy remains our absolute priority and we are working hard to achieve this, while making sure we work at the pace that each family or household feels comfortable with.

So far:

- Total number of households – **208**
- Households in emergency accommodation – **97**
- Households moved into accommodation – **111**, of which **58** are in temporary accommodation and **53** are in permanent accommodation
- Accommodation offers accepted – **40**, of which **34** are permanent and **6** are temporary
- These numbers are accurate as of **4 January 2018**



Home Office immigration scheme

If you are a non-UK national affected by the Grenfell Tower tragedy, the Home Office has a dedicated immigration scheme in place that may be able to help you.

To find out more, make an appointment to speak to the Home Office face-to-face, by calling **020 8196 4531** on weekdays between **10am and 4pm**; or use the drop-in service at 10 Bard Road, every Thursday from **2-6pm**.

How can we improve Grenfell Support newsletter?

This is the fourth edition of the Grenfell Support newsletter. The new-look newsletter has taken on board feedback from residents to improve content and design. If you have any feedback about what you would like the newsletter to feature, you can give us your feedback on twitter or Facebook. Search for **@GrenfellSupport**

Alternatively, you can email us on CommsTeam@rbkc.gov.uk