



Your housing options explained

A summary to guide you through the process

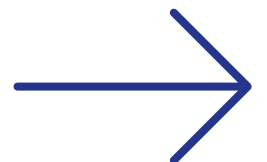
www.rbkc.gov.uk



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA



**We have listened
to your feedback
and produced a
short summary to
make you aware
of all your available
housing options.**



I am currently living in hotel accommodation...

If you would like to move straight into permanent accommodation:

- The Council is currently working hard to secure an additional 300 permanent properties to help those residents who want to move out of hotels to secure a permanent home. We are aware how difficult it is living in hotels and understand it is not feasible for long periods of time. While the Council is moving at pace to acquire permanent homes, it could take some time to make these properties available. While residents are waiting for their permanent home, the best option at this time is for them to move into interim accommodation.

As the Council acquires new properties and they become available, residents can view them on the Choice Based Lettings website **www.homeconnections.org.uk**. If you would prefer to move to interim accommodation please contact your Allocations Officer.

- Please note: accepting interim accommodation will not affect our efforts to rehouse you permanently. You will still be prioritised according to the Grenfell Rehousing Policy, for any properties you express an interest in. You can find the policy on our website **www.rbkc.gov.uk**

If you would like to move into interim accommodation:

- **Selecting interim accommodation from pre-existing properties:**

- Your Allocations Officer will have contacted you by now to discuss interim accommodation with you. If you would like more information, please get in touch with your officer, who can update you on the latest selection of interim accommodation.

- **Finding your own interim accommodation:**

- If you find a property that you would be interested in making your interim home, the Council will work to secure this for you. Just pass on the details of the property to your Allocations Officer who will take care of the rest.

I am currently living in interim accommodation...

If you would like to move into permanent accommodation:

- If you would like to move from your interim accommodation to a permanent property, please continue to express interest in properties on the Choice Based Lettings website as they become available. We will invite you to view a property as soon as possible. If you would like more specific information about securing your permanent accommodation, please call your Allocations Officer who will be happy to help.

If you would like to stay in your interim accommodation permanently:

- The Council is working with Housing Associations and landlords to secure some of the properties currently being used as interim accommodation, in order to offer them as permanent homes. If you would like to convert your interim accommodation to permanent, please contact your Allocations Officer, who can guide you through the process.

I have accepted an offer of permanent accommodation...

Moving into your property:

- The Council is working with Family Mosaic – an organisation which is supporting residents to make the moving in process as smooth as possible. Family Mosaic will work with the Council to help you settle into your new home, dealing with queries such as furniture choices, moving in, and helping you to access all resources available to you.

Your key contacts:

RBKC Housing Allocations

Call 020 7361 3985

Visit www.rbkc.gov.uk

English

Information from this document can be made available in alternative formats and in different languages. If you require further assistance please use the contact details below.

Arabic

يمكن توفير المعلومات التي وردت في هذا المستند بصيغ بديلة ولغات اخرى. إذا كنت في حاجة إلى مزيد من المساعدة، الرجاء استخدام بيانات الاتصال الواردة أدناه.

Farsi

اطلاعات حاوی در این مدارک به صورتهای دیگر و به زبانهای مختلف در دسترس می باشد. در صورت نیاز به کمک بیشتر لطفاً از جزئیات تماس ذکر شده در ذیل استفاده کنید.

French

Les informations présentées dans ce document peuvent vous être fournies dans d'autres formats et d'autres langues. Si vous avez besoin d'une aide complémentaire, veuillez utiliser les coordonnées ci-dessous.

Portuguese

A informação presente neste documento pode ser disponibilizada em formatos alternativos e em línguas diferentes. Se desejar mais assistência, use por favor os contactos fornecidos abaixo.

Somali

Macluumaadka dokumentigan waxaa lagu heli karaa qaabab kale iyo luuqado kala duwan. Haddii aad u baahan tahay caawinaad intaas dhaafsiisan fadlan isticmaal xiriirka faahfaahinta hoose.

Spanish

La información en este documento puede facilitarse en formatos alternativos y en diferentes idiomas. Si necesita más ayuda por favor utilice la siguiente información de contacto.

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