

Walkways rehousing consultation deadline is around the corner



Make sure you don't miss out on having your say on the Council's consultation on the draft Walkways Rehousing Policy.

The deadline is Friday 5 January.

The Policy looks at the long-term housing options for residents of Barandon, Hurstway and Testerton Walks who decide that they do not wish to continue living on the Walkways.

We have already received helpful feedback from residents but we want to hear from as many people as possible before the consultation closes.

To have your say, visit www.rbkc.gov.uk/walkwaysconsult where you can read more about the policy and fill in a feedback form.

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This is the third edition of the Grenfell Support Newsletter.

The newsletter is also available in Arabic and Farsi languages. For regular updates please follow us on twitter [@grenfellsupport](https://twitter.com/grenfellsupport) and on Facebook at facebook.com/grenfellsupport or visit www.grenfellresponse.org.uk

Care for Grenfell

The Care for Grenfell team has been set up for anyone who has been affected by the Grenfell tragedy and offers a single point of access to all Council services and support.

The team works to resolve and direct enquiries to the most appropriate people and ensure residents and their families are provided with the care and support they need.

Call: **020 7745 6414**

Email: **careforgrenfell@rbkc.gov.uk**

Through Care for Grenfell the Council is providing long-term support for people from the tower, surrounding area and the wider community.

This line is open from 8am to 8pm and also provides an out-of-hours service which can be reached on the same number.

Activities & events across the Borough

Children and young people

Swimming at Kensington Leisure Centre

Saturday 30 December 8am to 7pm
Sunday 31 December 10am to 3pm

Silchester Road, W10 6EX

020 3793 8210

www.better.org.uk

Climbing Sessions at Westway Sports Centre

Climbing sessions will be held at the following times up until Sunday 31 December. 9.30am to 11am, 11.30am to 1pm, 1pm to 2.30pm and 3.30pm to 5pm (there is no 3.30pm session on 30 or 31 December)

Westway Sports Centre
1 Crowthorne Road, W10 6RP

Book by phoning **0333 0050442**

Adults and families

Free Community BBQ

Sunday 7 January 2pm to 5pm

The Dalgarno Trust
1 Webb Close, W10 5QB

Call **020 8969 6300** to book a place
www.dalgarnotrust.org.uk

African Women Care

Free yoga sessions followed by a social kitchen.

Monday 1 and Friday 5 January

Yoga session for adults – 11am to noon

Social kitchen for adults and families with children - noon to 3pm

Canalside House
383 Ladbroke Grove, W10 5AA

020 8969 8389

www.africanwomenscare.org

Hestia: Recovery Café and Outreach Support

The Recovery Café is open over the New Year period including the January Bank Holiday. The NHS Outreach team is available from 4 to 6pm.

Saturday 30 December
Sunday 31 December
Monday 1 January

Open 4 to 8pm.

Oremi Centre
Golborne Road, W10 5PA

020 8964 0033

A-Z Services is now online

Kensington and Chelsea Council has released a guide to the support and counselling services available to people affected by the Grenfell tragedy.

The document can be found here **www.grenfellresponse.org.uk/assistance-centres**

For further information and other support services please contact Care for Grenfell on **020 7745 6414** or **careforgrenfell@rbkc.gov.uk**



Small Talk Saves Lives, help and support this holiday season

We know that the holidays can be a difficult time of the year. That is why the NHS is ready to help anyone.

Anyone who is concerned about themselves or about another person should call 0800 0234 650 24 hours a day, every day of the year, and NHS staff will listen and help.

The NHS Outreach Team is here to assist. They can be called on **020 8962 4393** (from 10am to 8pm).

You should seek help if you notice the following in you or someone you know (watching out for family members, neighbours and friends):

- Changes in behaviour
- Withdrawal
- Appearing preoccupied or worried
- Changes in sleep patterns
- Saying worrying things

The Samaritans have produced a film about people on the Tube thinking of ending their lives; it shows

how 'small talk saves lives', by disrupting the thinking of those at risk. You can view the video on their twitter feed **@samaritans**

The Samaritans are always available to call confidentially and free 24/7 on 116 123.

Watching over people you're worried about can provide vital time to raise the alarm by calling the NHS.

The community has already faced an enormous amount of hurt and pain; but it has also responded with compassion for each other, through the volunteers, the community groups, the churches and faith organisations, and gatherings everywhere.

You can also call Care for Grenfell on 020 7745 6414. They provide help and support if you are worried about yourself or anyone you know. This line is open from 8am to 8pm and also provides an out of hours service which can be reached on the same number.

NHS Holiday Season Night Service

The NHS Night Service will be running right through the festive season – the only slight change is that it will work from **1am to 8am** New Year's Eve into New Year's Day.

It will be open as usual **10am to 8pm** right through the holiday period.

It will have staff attending as many community events as possible to offer support.

The NHS Night Service is operating at the **Notting Hill Methodist Church at 240 Lancaster Rd, London W11 4AH**

Housing information service at The Curve

The housing service at The Curve Community Centre will be reduced to two drop-in sessions from **January 2018**.

The drop-in sessions will be on a weekly basis on:

Tuesday: 2pm to 4pm

Thursday: 5pm to 7pm

If you wish to make an appointment for either drop-in session you can call **07803 442202** or **07803 442186**.

The new arrangements will begin from **2 January 2018**.

Activities and Events at The Curve

The Curve Community Centre is offering a range of fun activities over the festive period and would be delighted if you would join them. All activities are free and available to everyone on a drop-in basis but do look out for age specific events.

Season's Greetings to you from everyone at The Curve Community Centre, they hope to see you over the festive period.

New Year's Day 1 January 2018

Please join us on New Year's Day at The Curve Community Centre from 12 noon until 8pm. A selection of canapés and a hot and cold buffet will be served from 2pm.

The Curve Opening Hours over Christmas & New Year

Saturday 30 December and Sunday 31 December – Closed

Monday 1 January – 12 noon to 8pm

The Curve Community Centre is closed over the last two weekends in December 2017.



For a full list of events visit www.grenfellresponse.org.uk/events

Support Services on offer

Anyone who would like to speak to the police in relation to the investigation into the fire is asked to contact the Met Police on **0800 032 4539**.

Important Contacts

Bereavement support

Call the Freephone helpline on **0808 808 1677** or email helpline@cruse.org.uk. The line is open 24 hours a day.

Replacement UK passports, visas or immigration queries

Call our advice line on **0300 303 2832**. The line is open 24 hours.

Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

Victim support

Call **0808 1689 111** for practical and emotional support, or visit victimsupport.org.uk. The line is open 24 hours a day.

The Grenfell Muslim Response Unit also offers additional support. Find out more by emailing info@gmru.co.uk

You can also get physical and mental support at the Grenfell Assistance Centre. Find out more by calling **07712 231 133**.

Housing update

Finding housing solutions that work for everyone directly affected by the Grenfell tragedy remains our absolute priority and we are working hard to achieve this, while making sure we work at the pace that each family or household feels comfortable with.

So far:

- Total number of households – **207**
- Households in emergency accommodation – **100**
- Households moved into accommodation – **107**, of which **58** are in temporary accommodation and **49** are in permanent accommodation
- Accommodation offers accepted – **45**, of which **36** are permanent and **9** are temporary
- These numbers are accurate as of **21 December 2017**



Home Office Immigration scheme

If you are a non-UK national affected by the Grenfell Tower tragedy, the Home Office has a dedicated immigration scheme in place that may be able to help you.

To find out more, make an appointment to speak to the Home Office face-to-face, by calling **020 8196 4531** on weekdays between **10am and 4pm**; or use the drop-in service at 10 Bard Road, every Thursday from **2-6pm**.

How can we improve Grenfell Support Newsletter?

This is the third edition of the Grenfell Support newsletter. The new-look newsletter has taken on board feedback from residents to improve content and design. If you have any feedback about what you would like the newsletter to feature, you can give us your feedback on twitter or Facebook. Search for **@GrenfellSupport**

Alternatively, you can email us on CommsTeam@rbkc.gov.uk