

20 July 2017

Dear resident

**Providing permanent social housing to former residents of Grenfell Tower and Grenfell Walk**

The Grenfell Tower fire that occurred on 14 June 2017 was a disaster on an unprecedented scale. I wish to express my sorrow at this tragic event. My thoughts are with you and your family.

Rehousing you to suitable and good quality permanent housing is the most urgent priority for Kensington and Chelsea Council, while continuing to provide wider support and assistance.

The Council has developed a rehousing policy that reflects the Government's commitment to provide a new home in social housing for the former residents of Grenfell Tower and Grenfell Walk within the period of one year. The Grenfell Rehousing Policy is enclosed with this letter.

Both the Council and the Government have announced commitments to former residents of Grenfell Walk and Grenfell Tower. This letter sets out the housing commitment to you, delivered by Kensington and Chelsea council, supported by Government.

Under new leadership the Council will allocate permanent social housing to you.

We will:

- give former residents of Grenfell Tower and Grenfell Walk the highest priority for rehousing to permanent social housing
- ensure you have a choice about where you move to, and that your individual needs and wishes are taken into account
- not force you to accept an offer of social housing, and will only move you to a permanent home if you are happy with that home
- work with you to give you the opportunity to move from temporary housing to permanent housing as soon as possible
- help you move to and settle into your permanent home

You will not have to pay rent, service charges and bills for 12 months.

If you were a council tenant at Grenfell Tower or Grenfell Walk, the rent and service charges for your permanent social housing will be no more than they were before. You will also have the same terms and conditions as you had for your previous home.

If you weren't a council tenant at Grenfell Tower or Grenfell Walk, the rent you will be charged will be at a social rent level.

We understand that some residents are worried about coming forward for help because they believe that their immigration status rules them out of this offer. It does not: the offer of housing – and other help, is open to everyone who was living in Grenfell Tower and Grenfell Walk as their main home at the time of the fire.

Along with the Grenfell Rehousing Policy, I have enclosed a leaflet that provides important information on the commitments to you as we help you move to a permanent home.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Barry Quirk', with a stylized flourish at the end.

Barry Quirk CBE BSc PhD FRGS FRSA CIPFA (Hon)  
Chief Executive