

Walkways rehousing policy consultation extended



The Council has extended the deadline for the consultation on the draft Walkways Rehousing Policy for an extra two weeks to give residents more time to give their views. The new deadline is Friday 5 January.

The Policy looks at the long-term housing options for residents of Barandon, Hurstway and Testerton Walks who decide that they do not wish to continue living on the Walkways.

We have already received helpful feedback from residents but we want to hear from as many people as possible before the consultation closes.

To have your say, visit www.rbkc.gov.uk/walkwaysconsult where you can read more about the policy and fill in a feedback form.

Additional financial support over the festive period

Residents who are currently living in a hotel or serviced apartment following the Grenfell tragedy will receive additional financial support over the Christmas period.

If you are currently living in a hotel or serviced apartment and are receiving the £150/£300 per person weekly food allowance: A one off payment will be made to you and any family members who live with you of £140 per person.

If you are currently having some meals paid in your hotel, for example on a Bed and Breakfast basis and are receiving food allowance for others: A one off payment will be made to you and any family members who live with you of £140 per person.

You receive it automatically before Christmas. Letters are being sent to residents with full details.

IN THIS EDITION

- 1 **Walkways rehousing policy consultation extended**
- 2 **Care for Grenfell**
- 2 **Grenfell Kids Camp**
- 2 **Christmas Day at The Curve**
- 3 **Small Talk Saves Lives, help and support this holiday season**
- 3 **NHS Holiday Season Night Service**
- 3 **Housing information service at The Curve**
- 3 **Activities and events at The Curve**
- 4 **Support Services on offer**
- 4 **Housing update**
- 4 **RBKC's Winter activities**
- 4 **How can we improve Grenfell Support Newsletter**

This is the first edition of the Grenfell Support Newsletter.

The newsletter is also available in Arabic and Farsi languages. For regular updates please follow us on twitter [@grenfellsupport](https://twitter.com/grenfellsupport) and on Facebook at facebook.com/grenfellsupport or visit www.grenfellresponse.org.uk



Grenfell Kids Camp

Grenfell Kids Day Camp (GKDC) is a fully funded joint venture between Al Manaar Mosque and West London Synagogue.

The camp will run for four days from Monday 18 December to Thursday 21 December from 9am to 4pm. The camp is for children aged between 5 and 12 (Reception to Year 7). Breakfast and lunch will be included and all provisions are free to the service users.

Christmas Day at The Curve

Come to The Curve Community Centre on Christmas Day. The Centre will be open from 12 noon and a festive lunch will be served, followed by mince pies, coffee and an opportunity for you to mingle with your friends and neighbours. There will be lots of activities to keep the children entertained, ranging from arts and crafts and computer games to a festive movie to watch with the little ones. Santa will be dropping by after his dash across the globe bringing presents for everyone. So please do come along and join us.

If you would like to join us, please reserve your place by contacting the Care for Grenfell team on 020 7745 6414 or by emailing careforgrenfell@rbkc.gov.uk no later than **Sunday 17 December 2017**

Care for Grenfell

The Care for Grenfell team has been set up for anyone who has been affected by the Grenfell tragedy and offers a single point of access to all Council services and support.

The team works to resolve and direct enquiries to the most appropriate people and ensure residents and their families are provided with the care and support they need.

Call: **020 7745 6414**

Email: careforgrenfell@rbkc.gov.uk

Through Care for Grenfell the Council is providing long-term support for people from the tower, surrounding area and the wider community.

The team's core hours are 8am to 8pm every day, but an out-of-hours service also runs seven days a week for emergencies.

Legal advice can protect your housing rights

The Law Society strongly encourages you to take advice from a housing lawyer before accepting any housing offer. You are likely to be able to get free legal advice about this. The North Kensington Law Centre, Citizens Advice, Shelter or a housing solicitor will be able to tell you if you are able to get free advice, and if so where you can get it.

Find out more: www.lawsociety.org.uk/for-the-public/getting-expert-help/grenfell



Christmas Day at the Curve

Small Talk Saves Lives, help and support this holiday season

The NHS is ready to help anyone who is at risk of suicide.

Anyone who is concerned about themselves or about another person should call 0800 0234 650 24 hours a day, every day of the year, and NHS staff will listen and help.

The NHS Outreach Team is here to assist. They can be called on **020 8962 4393** (from 10am to 8pm).

You should seek help if you notice the following in you or someone you know (watching out for family members, neighbours and friends):

- Changes in behaviour
- Withdrawal
- Appearing preoccupied or worried
- Changes in sleep patterns
- Saying worrying things

The Samaritans have produced a film about people on the Tube thinking of ending their lives; it shows how 'small talk saves lives', by disrupting the thinking of those

at risk. You can view the video on their twitter feed [@samaritans](#)

The Samaritans are always available to call confidentially and free 24/7 on 116 123.

Watching over people you're worried about can provide vital time to raise the alarm by calling the NHS.

The community has already faced an enormous amount of hurt and pain; but it has also responded with compassion for each other, through the volunteers, the community groups, the churches and faith organisations, and gatherings everywhere.

You can also call Care for Grenfell on 020 7745 6414. They provide help and support if you are worried about yourself or anyone you know. This line is open from 8am to 8pm and also provides an out of hours service which can be reached on the same number.

NHS Holiday Season Night Service

The NHS Night Service will be running right through the festive season – the only slight change is that it will work from 1am to 8am on the nights of 24 December into Christmas Day and 31 December into New Years day.

We will be open as usual 10-8 right through the holiday period.

We will have staff attending as many community events as possible to offer support.

Housing information service at The Curve

We have been trialling reduced opening hours for the housing information service at The Curve, following a drop in the number of residents attending for housing advice. The new operating hours will be Monday to Friday from 12 noon until 6pm. Outside of these hours, residents can call Housingline on **020 7361 3008**.

Activities and Events at The Curve

The Curve Community Centre is offering a range of fun activities over the festive period and we would be delighted if you would join us. All activities are free and available to everyone on a drop-in basis but do look out for age specific events.

Monday 18 December

Decoration making workshop – 3pm–7pm

Tuesday 19 December

Adult Yoga – 6pm–7pm

Wednesday 20 December

World Coffee Morning – 10am–12pm

Migrating Stories: Middle East, South Asia and Africa - 10am–3pm

Parrots Don't Live in the City – 1pm–3pm

Card making workshop – 3pm–6pm

Thursday 21 December

Knitting Circle – 10am–12pm

Pottery for all – 10.30am–12.30pm

Mindfulness for families – 12pm–2pm

Badge and card-making – 3pm–4pm

Friday 22 December

Migrating Stories from the Middle East, South Asia and Africa – 10pm–3pm drop in.

"All about me" workshop – 4pm–6pm

Boxing Day 26 December 2017

Join us on Boxing Day to carry on with the festivities at The Curve Community Centre from 12 noon until 8pm. A hot lunch will be served from 2pm.

New Year's Day 1 January 2018

Please join us on New Year's Day at

The Curve Community Centre from 12 noon until 8pm. A selection of canapés and a hot and cold buffet will be served from 2pm.

Curve Opening Hours over Christmas & New Year

23–24 Dec (Sat–Sun) Closed

25–26 Dec (Mon–Tues)

12 noon to 8pm

27–29 Dec (Wed–Fri) 10am to 8pm

30–31 Dec (Sat–Sun) Closed

1 Jan (Mon) 12 noon to 8pm

The Curve Community Centre is closed over the last two weekends in December 2017.

Support Services on offer

Anyone who would like to speak to the police in relation to the investigation into the fire is asked to contact the Met Police on **0800 032 4539**.

Important Contacts

Bereavement support

Call the Freephone helpline on **0808 808 1677** or email helpline@cruse.org.uk. The line is open 24 hours a day.

Replacement UK passports, visas or immigration queries

Call our advice line on **0300 303 2832**. The line is open 24 hours.

Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

Victim support

Call **0808 1689 111** for practical and emotional support, or visit victimsupport.org.uk. The line is open 24 hours a day.

The Grenfell Muslim Response Unit also offers additional support. Find out more by emailing info@gmru.co.uk

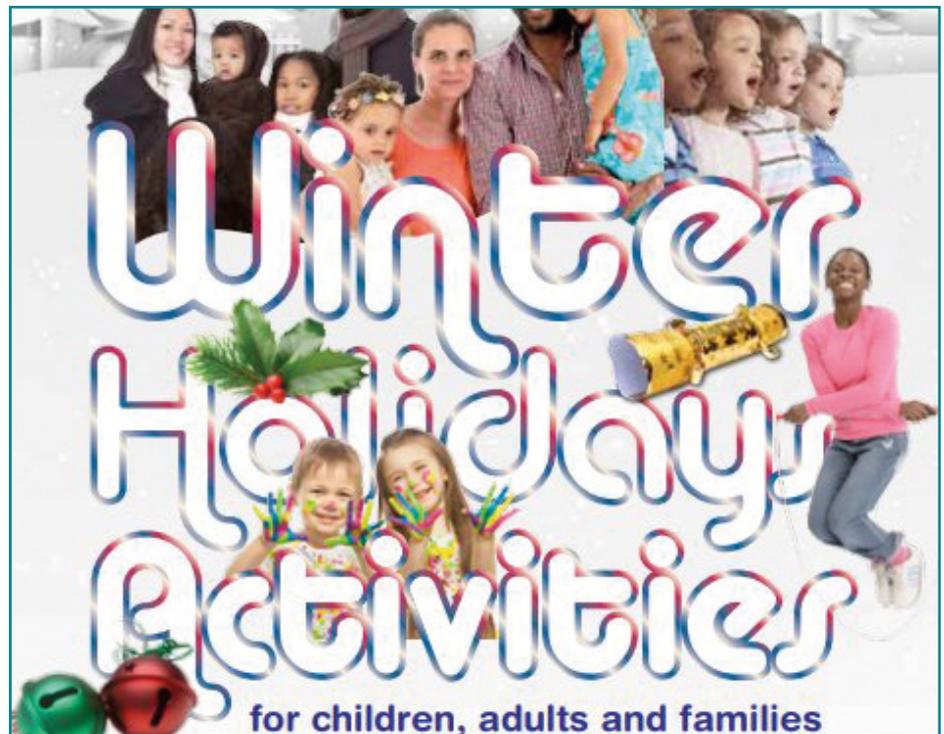
You can also get physical and mental support at the Grenfell Assistance Centre. Find out more by calling **07712 231 133**.

Housing update

Finding housing solutions that work for everyone directly affected by the Grenfell tragedy remains our absolute priority and we are working hard to achieve this, while making sure we work at the pace that each family or household feels comfortable with.

So far:

- Total number of households – **210**
- Householders in emergency accommodation – **111**
- Households moved into accommodation – **99**, of which **54** are in temporary accommodation and **45** are in permanent accommodation
- Accommodation offers accepted – **50**, of which **38** are permanent and **12** are temporary
- These numbers are accurate as of **14 December 2017**



RBKC's Winter Activities

A brochure highlighting a range of fun activities has been put together for children, young people, adults and families, at venues across the borough. The Winter Holidays Activities brochure provides information on the activities available. It is available on the RBKC website under "Winter Activities" at www.rbkc.gov.uk

How can we improve Grenfell Support Newsletter?

This is the first edition of the Grenfell Support newsletter. The new-look newsletter has taken on board feedback from residents to improve content and design. If you have any feedback about what you would like the newsletter to feature, you can give us your feedback on twitter or Facebook. Search for **@GrenfellSupport**.

Alternatively, you can email us on CommsTeam@rbkc.gov.uk